








Dev / Annual Report


**2012 Year
in Review**


**Julian Castro,
Mayor**

**City Council**

**Sheryl Sculley,
City Manager**

**Invest**

**Experience**

**Live**



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San Antonio: Local Focus, Global Vision.

The city of San Antonio is a great place to invest, a great place to experience, and a great place to live.

In 2012, San Antonio was named an All-America City by the National Civic League. The City of San Antonio maintains a strong financial position with a "AAA" general obligation bond rating for a third year in a row from all three major rating agencies. The Milken Institute has ranked San Antonio No. 1 on its Best-Performing Cities List.

San Antonio continues to attract large national and global businesses because of its diverse workforce, business-friendly climate and varied economic opportunities, particularly in the growing industries of aerospace, bioscience, healthcare, cybersecurity, information technology and renewable energy. In addition, sustainability initiatives remain at the forefront of the City's commitment to invest and create employment opportunities in green industries.

We are proud of our historical and cultural roots and share our pride with the millions of people who visit San Antonio on a yearly basis.

San Antonio is a model city for all America and is poised for continued success as it focuses on the prosperity of its local community and attracting the global economy.

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Dear Friends,

San Antonio is a city renowned for its unique culture and rich history. But what sets it apart on the American landscape is the willingness of its leaders and citizenry to look toward the future. Forty-four years after San Antonio became the first Southwestern City in the United States to host the world's fair, called HemisFair '68, San Antonians in 2012 continued that legacy of investing today for prosperity tomorrow.

Nowhere was that more evident than the approval of a November ballot referendum to expand high-quality, full-day Pre-K to more than 22,000 San Antonio four-year-olds over the next eight years. At a time of shrinking federal and state education funding, local voters agreed to increase the sales tax by 1/8th-cent, or about \$7.81 per year for the median San Antonio household, to make a bold investment in our human capital. In the short run, we expect many more children to excel in the classroom and read at grade level by the third grade, which experts say is critical to future classroom success. Over the long haul, we expect this and myriad other education efforts, from Student Aid Saturdays to the ongoing success of the city's one-stop counseling and test preparation center, called Dr. Manuel P. Berriozábal cafécollege, to further position San Antonio as a leader in the 21st century global economy.

In recent years, San Antonio has attracted a steady stream of high-paying jobs through major employers like Rackspace, Petco, InCube Labs and SunEdison. In early January, Boeing added to that list by announcing the relocation of maintenance responsibilities for Air Force One, including up to 400 jobs, to the aerospace company's plant at Port San Antonio.

In order to continue the job-creation momentum, we aren't just focusing on our future workforce. We are investing in vital infrastructure like our water supply and a diversified energy portfolio. In March 2012, the San Antonio Water System began drilling operations for a desalination plant that will produce 10 million gallons of water daily by 2016. The \$145 million project is a major step in expanding SAWS' water portfolio and reducing the community's dependence on the Edwards Aquifer. Four months later, CPS Energy inked a landmark deal with OCI Solar Power to produce 400MW of solar energy, create 800 jobs and establish a new corporate headquarters in San Antonio.

In May, voters overwhelmingly approved a \$596 million bond program that will enhance our unique quality of life with more parks, museums and libraries as well as jumpstart needed infrastructure projects, such as the northern highway interchanges between Loop 1604 and U.S. 281. Two years after proclaiming the Decade of Downtown, I am also proud to report that we are making great progress in revitalizing the city's urban core. By the end of 2013, we expect to add more than 1,500 downtown housing units to our skyline. We are also finalizing plans to re-make HemisFair Park into a premier urban landscape.

In San Antonio, we also recognize that the arts and the health and fitness of our residents are just as important as any bricks and mortar project. In 2012, I named renowned poet Carmen Tafolla the city's inaugural poet laureate, making San Antonio the first major Texas city to create such an honor. We are seeing unprecedented involvement from families and businesses in our efforts to inspire a fitness culture in San Antonio. Siciovia continues to grow, drawing 45,000 walkers, runners and cyclists to the Broadway corridor in October. We are engaging more young people to promote healthy habits through programs like the Student Ambassador Program and are raising community-wide awareness through the Mayor's Fitness Council.

We began fiscal year 2012 with a prestigious honor when the Milken Institute named San Antonio as the top-performing local economy in the nation. The designation came on the heels of numerous other accolades, including being one of the most recession-proof cities during the global economic downturn. Some communities might have rested on those laurels. But that's not how we do things in San Antonio. As represented by the SA2020 community vision, we are committed to creating the most vibrant, brainpower city in the United States by the year 2020. That requires us to be proud of the progress we've made, but unwaveringly committed to improving outcomes involving challenges like educational attainment, health and fitness and in revitalizing the heart of San Antonio. That way, all San Antonians will experience the prosperity we are working hard to create.

Sincerely,

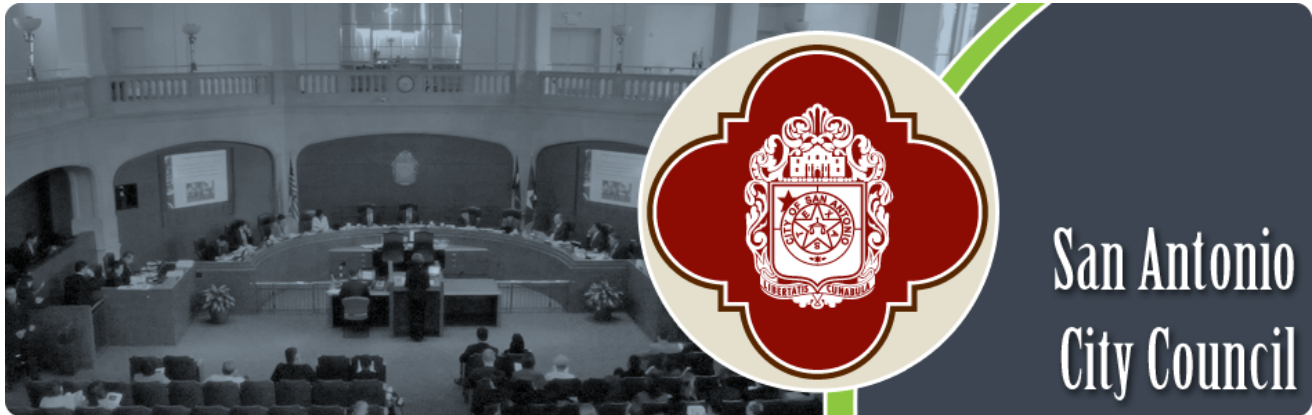
Mayor Julián Castro

[Visit Mayor Julián Castro's website](#)

[Visit the SA2020 website](#)

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The City of San Antonio is governed by a council-manager form of government. Under this form of administration, San Antonio voters elect 11 representatives (10 district representatives and a mayor) to pass laws and establish policies for the city. All members of the City Council are elected to serve four, two-year terms in office.

The Mayor and City Council are the community's key decision makers. They focus on the provision and efficiency of basic services; their district's growth; capital improvement projects; land use and development; the city's financial growth and economic development; in addition to other important issues. Council members focus on how City policies not only meet the needs of their constituents, but also how they meet the goals of the entire community.

The Mayor and Council hire a City Manager to serve as the City's chief administrator. The City Manager works closely with City staff to translate City Council policies and priorities into action. Council members also rely on the City Manager to provide them with professional advice before they take action on a specific issue.



Diego M. Bernal,
District 1
[Email](#)



Ivy R. Taylor,
District 2
[Email](#)



Leticia Ozuna,
District 3
[Email](#)



Rey Saldaña,
District 4
[Email](#)



David Medina, Jr.,
District 5
[Email](#)



Ray Lopez,
District 6
[Email](#)



Cris Medina,
District 7
[Email](#)



W. Reed Williams,
District 8
[Email](#)



Elisa Chan,
District 9
[Email](#)



Carlton Soules,
District 10
[Email](#)

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Sheryl Sculley
City Manager

Dear Friends and Neighbors:

In Fiscal Year 2012, the City of San Antonio continued its efforts within the community to enhance the quality of life of our residents and visitors, while building and maintaining a strong financially managed organization. Our accomplishments over the past year reflect a firm commitment to provide the highest quality services to the community, and set the foundation for future success.

In Fiscal Year 2012 we continued to maintain a financially strong city, while providing top quality public services. Our AAA General Obligation Bond rating was affirmed for the fourth year by all three major rating agencies, designating lower interest rates for taxpayers on bonded indebtedness. We also continued efforts to streamline City business processes, with nearly \$24 million in general fund savings through technology and operational efficiencies without reducing the overall service level of the City.

The City of San Antonio has bucked national trends, creating more jobs and bringing new investments to the city this past year. San Antonio's unemployment rate is lower than the national and state average and continues to fall. The Kauffman Foundation recognized San Antonio with an A+ rating for small businesses and *Forbes* named San Antonio one of the happiest cities for young professionals. San Antonio's business friendly climate continues to welcome new company relocations, expansions and start up ventures. In Fiscal Year 2012, the City has secured 5,670 total new and/or retained jobs and \$809 million in investments in our local economy.

This spring voters approved a \$596 million Bond Program, the largest bond program in San Antonio. The 2012-2017 Bond Program Project includes 140 projects including streets, bridges, sidewalks, drainage and flood control, parks, recreation and open space, library, museum and cultural arts facilities, and public safety facilities. This bond program complements the 2007 voter approved \$550 million Bond Program, which represents over \$1.1 billion in investments in our capital infrastructure.

In 2012, the City of San Antonio proposed the Pre-K 4 SA initiative, designed to provide high quality Pre-K education to a projected 22,400 four-year-old children over an eight-year period at four Education Excellence Centers. Approved by San Antonio voters in November, the initiative will be funded with a 1/8 percent sales tax capacity. With this investment, the community expressed its commitment to the future of our community: our children. This initiative will equip students with the tools for long-term educational success and prepare them to fill the high-paying jobs of the 21st century.

In addition to building a strong local economy and preparing our students for the jobs of the future, the City of San Antonio is building capital projects to meet the needs of a growing and prosperous community.

The new Public Safety Headquarters opened in October, housing both the Fire and Police Departments. This \$83.6 million LEED Silver project features six stories, 243,000 square feet and the largest public art project to date. The headquarters provides state of the art technology and work space to provide high quality public safety services to the community.

In an effort to increase the City's Live Release rate, Animal Care Services (ACS) developed innovative programs to engage the animal rescue community. These initiatives allow ACS to partner with nine local organizations to facilitate a projected 6,000 rescues annually. In October, ACS broke ground on the Brackenridge Adoption Facility, with construction scheduled to be completed in late 2013. This center will save an additional 3,000 lives annually. ACS achieved 6,000 pet adoptions in fiscal year 2012 – a record for the City of San Antonio.

The City of San Antonio continues to support programs to encourage healthy living for all residents. The B-Cycle bike rental program continues to be a popular choice among San Antonio residents and visitors. B-Cycle offers more than 25 rental stations in the downtown area. The City also implemented a carshare program in March with Hertz on Demand. This program includes over 1,400 members, 21 vehicles and 12 rental locations. The B-Cycle and carshare programs provide practical alternate modes of transportation, making San Antonio a more navigable and accessible community.

This year, the City of San Antonio supported numerous community fitness initiatives, including the popular city-wide fitness event, Siclovía. In addition, City parks and more than 40 miles of greenway trails also offer great opportunities to stay fit while enjoying the outdoors. Our efforts are making San Antonio a fitter city and achieving national recognition: *Bicycling* magazine named San Antonio among the top 50 cities for cyclists. Additionally, *Men's Health* ranked San Antonio in its list of 25 fittest cities in the United States.

I would like to express my sincere appreciation to the Mayor, City Council, City staff and the community for their leadership and support as we continue to make San Antonio a world class city. Thanks to our continued partnership with the community, San Antonio's future looks bright.

All the best for a successful 2013,

Sheryl Sculley
City Manager

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The Executive Leadership Team operates under the Office of the City Manager. The Executive Leadership Team assists the City Manager with implementing the policies and directives of the City Council throughout the various City departments and offices.

The City Manager's office is also charged with recommending, implementing, and monitoring policies and procedures that maintain the financial well-being of City government.

The Office of the City Manager serves as the focal point for the executive leadership and direction of the city organization. The office works closely with the Mayor and City Council to ensure that City programs and operations reflect policy goals and objectives established by the City Council.



Erik J. Walsh,
Deputy City Manager



Peter Zanoni,
Deputy City Manager



Michael Bernard,
City Attorney



Ben Gorzell,
Chief Financial Officer



Ed Belmares,
Assistant City Manager



David Ellison,
Assistant City Manager



Carlos Contreras,
Assistant City Manager



Gloria Hurtado,
Assistant City Manager



Edward A. Benavides,
Chief of Staff



Di Galvan,
Director
Communications and
Public Affairs



Chris Callanen,
Assistant to the City
Council

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Erik J. Walsh
Deputy City Manager

Career

Erik Walsh was appointed to Deputy City Manager in October 2011. Prior to his appointment, Mr. Walsh was promoted to Assistant City Manager in February 2006. He oversees the San Antonio Fire Department, the San Antonio Police Department, the Office of Emergency Management, Municipal Integrity, and Animal Care Services. Mr. Walsh is also responsible for negotiating the collective bargaining agreements with the San Antonio Police Officers Association and the San Antonio Professional Firefighters Association.

Mr. Walsh has 17 years of municipal government experience with the City of San Antonio.

Mr. Walsh also has held the positions of Assistant to the City Manager and Special Projects Manager in the City Manager's Office and several positions in the Office of Management and Budget.

Education

M.S., Urban Administration, Trinity University, 1994
B.A., Political Science, Trinity University, 1991

Professional Memberships & Community Involvement

International Hispanic Network-Board Member
International City/County Management Association
Texas City Management Association

Personal

Mr. Walsh, a native of San Antonio, is married to Sandra. The couple has two children.

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Career

Mr. Zanoni was appointed Deputy City Manager in November 2012. Mr. Zanoni currently has oversight of the *Pre-K 4 SA* program, the Office of Management & Budget, the Solid Waste Management Department, Capital Improvement Management Services, and Public Works. He has spent over seventeen years in municipal government including the last fifteen years with the City of San Antonio. Prior to his recent appointment as Deputy City Manager, his role with the City included holding the positions of Assistant City Manager and Director of the Office of Management & Budget. Mr. Zanoni has had oversight over important community-wide efforts such as the 2012-2017 Bond Program and the *Pre-K 4 SA* Initiative. He holds a Master's degree in Public Administration from Florida State University and a Bachelor of Arts degree in Political Science from Jacksonville University.

Education

Master of Public Administration, Florida State University
Bachelor of Arts, Political Science, Jacksonville University

Professional Memberships & Community Involvement

International City/County Managers Association, Member, Government Finance Officers Association, member; Urban Management Assistants of South Texas, member.

Honors

San Antonio Star Award recipient, 2000; City of San Antonio Leadership Development Program, 1997-98; Government Finance Officers Association Distinguished Budget Award, FY 2001 through FY 2009, Leon County Exceptional Employee, 1996.

Personal

Mr. Zanoni is married to LaJuana and has three sons, Tanner, Anello and Nicoli. He is a native of Mexico, Maine.

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Michael Bernard
City Attorney

Career

Michael Bernard became San Antonio's City Attorney in October 2005. As provided by the City Charter, the City Attorney is the chief legal advisor to the City Council, City management, and all City departments.

As the City's lead lawyer, Mr. Bernard oversees a budget of \$5.8 million and directs a team of 58 attorneys and 35 support staff that provide legal services to the city, including the prosecution of misdemeanors in Municipal Court, handling civil litigation on behalf of the city in state and federal courts, drafting and reviewing ordinances and contracts, and, in general, ensuring that City officials receive sound advice and counsel on legal issues. The City Attorney's Office also coordinates legal services provided by outside counsel engaged to provide legal services to the City on specific matters.

Before joining the City, Mr. Bernard served as the First Assistant District Attorney for Bexar County for six years, assisting in the day-to-day management of 356 employees, including roughly 160 attorneys, with a \$18.5 million annual operating budget. Mr. Bernard began his legal career by establishing his own law firm where he worked for 11 years.

Mr. Bernard is a frequent speaker for the State Bar of Texas' continuing legal education courses. He also serves as an adjunct professor of law at St. Mary's Law School, teaching trial advocacy.

Education

B.A., University of Texas at San Antonio

M.A., School of Government and Public Affairs, American University

J.D., St. Mary's University School of Law

Personal

Mr. Bernard and his wife, Theresa, have two children, Sam and Sophia. He is an instrument rated pilot and enjoys flying in his spare time.

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Ben Gorzell
Chief Financial Officer

Career

Mr. Gorzell was named Chief Financial Officer in August 2010. As part of the Executive Leadership Team, he oversees the Departments of Finance, Information and Technology Services, Purchasing, Building and Equipment Services, and the Human Resources Department.

In his current position, Mr. Gorzell also serves as the City's Supervisor of Public Utilities, a position required by the City Charter. As Supervisor of Public Utilities, he is responsible for advising the City Manager and City Council on matters pertaining to the regulatory oversight over the City's municipally-owned utilities, CPS Energy and the San Antonio Water System as well as other matters related to telecommunications, cable, and certain other utilities which utilize the City's right-of-way.

After graduating from college, Mr. Gorzell began his career with the City of San Antonio as an entry level staff accountant. Over the course of his career with the City, he has held a variety of positions and has almost 20 years of experience with the City. Mr. Gorzell left the City briefly in 1993 to serve as the Controller for a local non-profit organization, Project Quest, Inc.

Education

B.B.A. Accounting, University of Texas at San Antonio, 1989
Certified Public Accountant (CPA)

Professional Memberships & Community Involvement

Mr. Gorzell is a member of the Government Finance Officers Association (GFOA) and the National Association of Telecommunications Officers & Advisors (NATOA)

Personal

Mr. Gorzell is married. He and his wife have two daughters, Emily and Samantha.

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Ed Belmares
Assistant City Manager

Career

Ed Belmares was appointed Assistant City Manager in October 2011. As part of the Executive Leadership Team, he oversees the departments of Aviation, Convention and Visitors Bureau, Convention, Sports, & Entertainment Facilities, Culture and Creative Development, and Downtown Operations.

Before joining the City, he served as the Vice President of Business Operations for CPS Energy. As Vice President of Business Operations, Mr. Belmares was responsible for all the facets of Enterprise Resource Planning for CPS Energy and implemented and managed CPS Energy's Business planning process to ensure CPS Energy and the President and CEO were aligned with CPS Energy's Vision 2020 Strategy.

Prior to joining CPS Energy, Mr. Belmares served more than eight years in various positions with the City of San Antonio, including two years as the Director of Human Resources. He also directed the city's Office of Innovation and Reform, performing consulting services for various departments and oversaw the Office of Municipal Integrity. His career with the City also involved seven years in the Office of Management and Budget, including two years as budget manager where he helped develop the annual operating budget and the five-year financial forecast.

Education

M.S., Urban Administration, Trinity University, 1998
B.A., Sociology, Our Lady of the Lake University, 1996

Professional Memberships & Community Involvement

March of Dimes - Board of Directors
San Antonio Sports Foundation – Board of Directors
Texas City Management Association - Member
International City/County Management Association - Member
International City/County Management Association Retirement Corporation – Member
Texas Municipal League - Member
International Hispanic Network – Member

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Career

David Ellison joined the City of San Antonio's leadership team on an interim basis in July 2011. After completing a national recruitment process, he was appointed Assistant City Manager in March 2012 by San Antonio's City Manager. David comes to the City of San Antonio with more than 30 uninterrupted years of service in local government leadership and administration.

Prior to working for the City of San Antonio, David completed his second stint as Assistant City Manager and second-in-command for the City of Scottsdale, Arizona. David has also served as an Assistant City Manager in Sugarland, Texas, Carrollton, Texas, Lubbock, Texas, and Mankato, Minnesota. He spent 8 1/2 years in Denton, Texas, his first organization, before departing as Assistant-to-the City Manager in the late 1980's.

Currently, David works most directly with the Development Services, Code Enforcement, and Historic Preservation Departments; and the Office of Sustainability.

Education

Master of Public Administration – University of North Texas (Denton, Texas)
Bachelor of Science – Secondary Education – North Texas State University

Professional Memberships & Community Involvement

International City Management Association
National Forum for Black Public Administrators
International Hispanic Network
Youth Leadership Development/Career Advisor & Mentor for Young Professionals & Emerging Leaders
100 Black Men of America, Inc.
Scottsdale Healthcare System Community Advisory Council
Scottsdale Unified School District Blue Advisory Committee
Scottsdale Community College Inclusiveness Council

Personal

Mr. Ellison enjoys being a resource and mentor to emerging leaders, young professionals and youth from neighborhoods of all types. He is a willing volunteer for community organizations and is active in his church.

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Carlos Contreras
Assistant City Manager

Career

Carlos Contreras was appointed Assistant City Manager in November 2012. As part of the Executive Leadership Team, he oversees the departments of Economic Development, Intergovernmental Relations, Military Affairs and the Center City Development Office. Prior to his appointment, Mr. Contreras served as Director of Intergovernmental Relations.

Prior to joining the City in February of 2009, Mr. Contreras worked as the Director of Local Government Affairs for the Central Texas division of KB Home where he handled municipal, county and state issues for the company.

Mr. Contreras is an attorney and practiced law in private law firms both in San Antonio and Austin for 15 years. His primary areas of focus were Administrative and Regulatory law as well as civil litigation. Prior to his private law practice, Mr. Contreras was an Assistant General Counsel for the Texas Department of Banking in Austin.

Mr. Contreras is a native of San Antonio and he earned a law degree and a master's degree from the University of Texas at Austin in 1986.

Education

J.D., University of Texas School of Law, 1986

M.P.A., University of Texas at Austin, 1986

B.A., St. Mary's University, 1981

Professional Memberships & Community Involvement

Member of the State Bar of Texas

Public Affairs Council, Greater Chamber of Commerce

Local Government Affairs Committee, Greater Chamber of Commerce

Government Affairs Committee, Hispanic Chamber of Commerce

Personal

Both he and his wife, Adriana, are avid runners. He is the proud father of three sons and one stepdaughter.

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Gloria Hurtado
Assistant City Manager

Career

Gloria Hurtado was appointed Assistant City Manager on November 19, 2012. As a member of the Executive Leadership Team she oversees the Department of Human Services, Metropolitan Health District, Library System, and the Parks and Recreation Department.

Prior to her appointment, Ms. Hurtado served as Director of Human Services from March, 2011 to November, 2012. As Director, Gloria was responsible for the City's Head Start Program, Child Care Services, Family Assistance Services, Community Learning Centers, and Senior Centers and Programs. She had oversight of \$150 million in general and federal funding.

Before joining the City of San Antonio, Ms. Hurtado worked for the City of Phoenix for 20 years, including 13 years as Director of Human Services. Prior to her career in Municipal Government, Ms. Hurtado served in a variety of positions in the private and public sectors.

Education

M.B.A., University of Phoenix

B.A., in Political Science, Whittier College

Professional Memberships & Community Involvement

San Antonio Education Partnership: Board Member

San Antonio Youth Literacy Reading Buddy

Personal

Ms. Hurtado is a native of Los Angeles, California. She is married and has 3 grown children.

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Edward Benavides
Chief of Staff

Career

Mr. Benavides was appointed Chief of Staff in August 2010. In this position, he has oversight of the Communications and Public Affairs Department, Customer Service/311, Office of the City Council, and provides executive level support to the Office of the City Manager.

Prior to his appointment, Mr. Benavides worked in the Parks and Recreation Department as Assistant Director. In his capacity, he had oversight of maintenance and operations, park projects and planning, tree mitigation, volunteer services and City cemeteries within the Parks department. Before his appointment as Assistant Director, Mr. Benavides served as Executive Assistant to the City Manager where he provided professional support to the City Manager, for four years. He also supervised the Council Action Team, the City Council Agenda process and the administrative activities of the Office of City Council.

In 2004, Mr. Benavides was a participant in the Management Assistant program within the City Manager's Office. As Management Assistant, he was responsible for monitoring budgets, performance measurements, City Council and citizen inquiries. Prior to coming to the City Manager's Office, Mr. Benavides worked in the Department of Community Initiatives as a Management Analyst. Mr. Benavides has been employed with the City of San Antonio since 2002.

He is a native of San Antonio, Texas.

Education

Master of Arts - Our Lady of the Lake University
Bachelor of Arts - University of the Incarnate Word

Professional Memberships & Community Involvement

San Antonio Business Journal-2011 40 under 40
International Hispanic Network – Board Member – 2007 – 2010; Member
International City/County Management Association (ICMA); Member
- International City/County Management Association; 2008 Conference Planning Committee
- International City/County Management Association; 2008 Subcommittee on Next Generation Activities
- 2006 San Antonio Host Committee
Texas City Management Association – Board of Directors (2005)
Urban Management Assistants of South Texas – President (2006), Vice-President (2005), Member
University of the Incarnate Word – Dreeben School of Education, Advisory Board Member

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Di Galvan
Director of Communications
and Public Affairs

Career

As Communications and Public Affairs Director, Di Galvan is responsible for developing awareness campaigns on City programs and services and disseminating information to citizens through use of various media. She also oversees the management and operation of the PEG (Public, Education and Government) access channels, the creation of content on the City's Internet website, the production of weekly City Council meetings, the publishing of the City's Community and Employee newsletters, the City's Employee and Community surveys, and oversees the City's Communications Team. Ms. Galvan has been with the City since October 2001.

Ms. Galvan previously served as Director of News Outreach and as Assignments Manager for San Antonio's NBC affiliate KMOL-TV. As Director of News Outreach, she served as the station's liaison on local community concerns and was responsible for the implementation of a strategic plan to effectively communicate the station's news philosophy. As Assignments Manager, she was charged with the management of news planning coverage for the local broadcast area.

Education

Master of Arts, Communications, University of the Incarnate Word

Bachelor of Arts, Political Science, University of Texas at San Antonio

Professional Memberships and Community Involvement

Panelist, Women in Communications, 1998-99

Media Relations Panel, San Antonio Greater Chamber of Commerce Convention, 2000

Lecturer, Trinity University, 1999

Member, Public Affairs chairperson, San Antonio Women's Chamber of Commerce, 1992-97

Mission City Business and Professional Women's Club of San Antonio, 1995

Volunteer, San Antonio Family Assistance Crisis Team

Committee Member, San Antonio Education Partnership Fund, 1990-95

Board member, Riverside Neighborhood Association

Volunteer, San Antonio Fiesta Commission

Volunteer, Southwest Voter Research Project

Member, Mexican-American Business and Professional Women's Clubs of San Antonio.

Honors

Newsroom Employee of the Month, January 2001 and December 1997

News Four San Antonio Star Supporter Recognition Award, San Antonio Women's Chamber of Commerce, 1999

Most Outstanding Graduate Student, Communication Arts Department, University of the Incarnate Word, 1997

Shining Star Award, San Antonio Women's Chamber of Commerce, 1996

Young Career Woman, Mission City Business and Professional Women's Clubs of San Antonio, 1994

Young Career Woman, Mexican-American Business and Professional Women's Clubs of San Antonio, 1992

Personal

Ms. Galvan is married to Roy Galvan. She is a native of San Antonio.

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Career

Christopher Callanen was appointed Assistant to the City Council in March 2007. In this position, he provides management support to Council Members. He is responsible for the departmental budget as well as the oversight of City Council Offices and the supervision of twelve support staff. He also serves as the liaison to the City Manager's Office and City Staff in meeting the goals of the Council.

Prior to his appointment, Mr. Callanen served as Executive Assistant in the Public Works Department for four years. In that role, he was responsible for supervising, coordinating, and overseeing administrative support operations of Public Works including the daily operations of the Director's Office and managing the public relations and customer service aspects of the department. He also served as the Acting Construction Inspections Manager overseeing the daily inspections of capital projects and street maintenance projects. In this interim role, he supervised the work of four construction inspections supervisors and the work of their respective teams and made recommendations and enacted improvements for the operation of this division. Previously, Mr. Callanen served as a member of the Council Action Team where he served as staff liaison for two City Council Members and City staff to effectively and efficiently provide complete service delivery resolution.

Mr. Callanen, a City employee since 1994, has also served in various positions in the City Manager's Office.

Education

B.A., Political Science, St. Mary's University, 1991

City of San Antonio Leadership Development Program Executive Leadership Program, 2009

Professional Memberships and Community Involvement

Urban Management Assistants of South Texas (UMAST)

Texas City Management Association (TCMA)

Personal

Christopher and his wife, Leticia, have two daughters, Lindsey Olivia and Cristiana Violet.

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Executive Team Directors

Department	Director	(210) Telephone Number
Animal Care Services	Kathy Davis	207-3338
Aviation	Frank R. Miller	207-3450
Building and Equipment Services	Jorge A. Perez	207-7858
Capital Improvements Management Services	Michael S. Frisbie	207-8140
Center City Development	Lori Houston	207-3914
City Attorney	Michael Bernard	207-8940
City Auditor	Kevin W. Barthold	207-2853
City Clerk	Leticia Vacek	207-7253
City Council Offices	Christopher D. Callanen	207-7040
Communications and Public Affairs	Di Galvan	207-7234
Convention & Visitors Bureau	Casandra Matej	207-6700
Convention Sports and Entertainment Facilities	Michael Sawaya	207-8500
Culture & Creative Development	Felix Padron	207-8483
Customer Service/311	Antonio A. Bosmans	207-3312
Development Services	Roderick Sanchez	207-8259
Downtown Operations	Jim Mery (Interim)	207-3677
Economic Development	Rene Dominguez	207-8080
Finance	Troy Elliott	207-5734
Fire	Chief Charles N. Hood	207-8400
Health	Dr. Thomas Schlenker	207-8731
Historic Preservation	Shanon Miller	207-8316
Human Resources	Joe Angelo	207-8705
Human Services	Melody Woosely (Interim)	207-8134
Information Technology Services	Hugh Miller	207-8301
Intergovernmental Relations	Carlos Contreras	207-8109
Library	Ramiro Salazar	207-2644
Management & Budget	Maria D. Villagomez	207-8360
Mayor's Office	Robbie Greenblum, Chief of Staff	207-7060
Military Affairs	Robert Murdock	207-2712

Municipal Court	Frederick Garcia, Jr.	207-8970
Parks & Recreation	Xavier Urrutia	207-8480
Planning & Community Development	John Dugan	207-0147
Police	Chief William McManus	207-7360
Public Works	Majed Al-Ghafry	207-8025
Solid Waste Management	David W. McCary	207-6470
Sustainability	W. Laurence Doxsey	207-1721

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San Antonio's economy has remained steady and prosperous by successfully attracting new businesses and helping existing companies grow. The City has focused on creating new employment opportunities in 21st century industries, maintaining a great quality of life, and facilitating business growth at the local and international level.



- A regional economic impact study commissioned by the Aviation Department concluded that the two City of San Antonio-owned airports, the San Antonio International Airport and Stinson Airport, contribute more than \$5 billion in economic output to the economy and support a total of 98,000 jobs.
- The Convention Sports and Entertainment Facilities (CSEF) Department hosted more than 616,500 visitors who attended 352 events held at the Henry B. Gonzalez Convention Center, including 81 events at the Lila Cockrell Theatre. In addition, the Alamodome hosted more than 943,000 visitors over 143 event days. From March 29-30, 2013, the Alamodome will host the Texas Rangers vs. the San Diego Padres in the first-ever Major League Baseball game in San Antonio.
- Numerous conventions were secured and hosted by CSEF's Convention Center, including the People en Español Festival, GameStop Corporation, Dollar General Corporation, Sonic Corporation, American Bankers Association, Shen Yun Performing Arts, Future Business Leaders of America, Texas High School Coaches Association, and FIRST Regional Robotics Competition.
- Approximately 30,000 runners descended upon CSEF's Alamodome to participate in the 4th Annual San Antonio Rock 'n' Roll Marathon and Half Marathon, generating \$40 million in direct visitor spending.
- The CSEF hosted the popular 2011 Valero Alamo Bowl which featured Baylor University vs. University of Washington. The national telecast earned a 5.1 rating and averaged 5.1 million households making it the number five most-watched non-Bowl Championship Series (BCS) game in ESPN history and ESPN's top non-BCS game of the year. More than 65,250 fans attended, generating a direct economic impact of \$39 million for the City of San Antonio.
- The highly successful University of Texas at San Antonio (UTSA) Roadrunner football program debuted its inaugural season in 2011 with more than 213,126 attendees during six home games at the Alamodome. The Roadrunners set a record for the largest home game attendance for a new football program with 35,521. The San Antonio City Council approved a contract extension allowing UTSA to play its home football games in the Alamodome through 2035. The contract ensures the Roadrunners will continue to host contests in the 65,000-seat facility throughout the next two decades.
- More than \$10 million in capital investment rebates will be recovered by the CSEF via the Major Event Trust Fund Legislation. The Events Trust Fund legislation (Vernon's Texas Civil Statutes 5190.14) provides municipalities the opportunity to obtain reimbursement for eligible expenses related to hosting and attracting high-visibility, high-tax impact events to the State of Texas that could otherwise take place outside the state.
- The Convention and Visitors Bureau (CVB) Sales Team also enjoyed a banner year. It booked 849,667 group room nights, surpassing its goal of 847,000. This represents 587 meetings for future years, and 827,000 delegates with an estimated spend of \$982 million. In addition, approximately 4.3 million people visited the CVB's website, www.visitsanantonio.com, representing a 23.5 percent increase over 2011.
- As part of its mission to protect the health, safety and quality of life of the citizens of San Antonio, the City's Development Services Department facilitated building, plan review, and related inspections of the following key projects that promoted economic development for the City: Nationwide, the Pearl Brewery, University Hospital, Nu-Star and KCI Headquarters.
- San Antonio's business-friendly climate has welcomed new company relocations, expansions and start-up ventures. The Economic Development Department (EDD) helped ensure that the City of San Antonio created more jobs and brought new investments to the city. There were 5,670 total new and/or retained jobs and \$809 million in investments in fiscal year 2012. In addition, the City was recognized with an A+ rating for small businesses by the Kauffman Foundation; has been named one of the happiest cities for young professionals by *Forbes*; and has an unemployment rate lower than the national and state average, which continues to fall.
- Southwest Airlines expanded its presence in San Antonio to retain 478 jobs, created an additional 322 jobs, and made an investment of \$4 million in a new customer service center.
- San Antonio welcomed Xenex Healthcare Services, Inc. to its growing bioscience and healthcare community. Xenex is a manufacturer of a patented mobile disinfection machine that decontaminates patient care environments. Xenex relocated its



People en Español Festival



UTSA football



headquarters from Austin to San Antonio and created 27 new jobs.

- NBTY, Inc., the largest vertically integrated vitamin manufacturer in the United States, is scheduled to open during the first quarter of 2013. NBTY will create 65 jobs and invest \$6 million in the Eastside of San Antonio.
- A collaboration between the EDD and the San Antonio Economic Development Foundation resulted in a successful expansion of the Business Retention and Expansion (BRE) program in San Antonio. There were 61 BRE visits completed in the last year alone. These visits were made to companies that represented SA2020 targeted industries, such as cybersecurity and information technology, aerospace, bioscience and healthcare, and manufacturing.
- The EDD also continued the implementation of the Small Business Economic Development Advocacy (SBEDA) Ordinance, which leverages the City's purchasing power to encourage the use of small, minority and women-owned businesses.
- Further empowering the business community, the EDD also launched the Mentor Protégé and Bonding Assistance Programs in March 2012 in collaboration with the Alamo Colleges. Programs include seminars and individual counseling, in addition to the mentor-protégé matching component. As of September 2012, 48 small businesses had participated in the program and nine were already matched with a mentor.
- There were 4,361 vendors reached as of June 2012 by the Centralized Vendor Registry used by the EDD. In October 2011, the Small Business Office hosted a city-wide registration event to inform the small, minority and women-owned business community of this new resource.
- The Intergovernmental Relations Department facilitated and advocated for the attainment of \$42.5 million in federal funding for the San Antonio region included in the City's federal legislative program. Grant funds received were in the areas of transportation, homeland security and energy.
- Thanks in large part to the efforts of the International Relations Office, the relationship-building with Wuxi, China culminated into an official sister city relationship on Feb. 16, 2012. This represents the ninth Sister City Agreement for San Antonio. A delegation headed by the Mayor of Wuxi visited San Antonio to sign the agreement with Mayor Julián Castro.
- Under a grant from the U.S. Department of Defense, the Office of Military Affairs (OMA) initiated a project to determine if there are areas where the City may provide support services to the local military installations. Possible shared services may enable the military to reduce installation support costs and allow the City to bring in additional revenue.
- In coordination with the EDD, the OMA initiated a post-Base Realignment and Closure economic impact study to show the overall growth and large economic impact that new military missions and construction bring to the city.
- The Office of Sustainability helped create 625 jobs in the community since the inception of the grant-funded stimulus program that was made possible by the 2012 American Recovery and Reinvestment Act. The jobs included HVAC technicians, architects, plumbers, energy auditors and electricians.



Southwest Airlines news conference



*San Antonio Mayor Julián Castro
and Wuxi Mayor Zhu Kejiang*

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San Antonio is strategically building a better future for its residents by focusing on the infrastructure needs of tomorrow. The City is undertaking groundbreaking improvements at the airport, streets and highways, along with new and exciting developments, such as downtown housing and revitalizing the city's urban core.



- A design for the renovation of the San Antonio International Airport's Terminal A by the Aviation Department has been completed and construction has started. New finishes, infrastructure upgrades and completely modernized restrooms will provide a customer experience consistent with the Airport's Terminal B. The Airport also has begun modernizing the communications infrastructure of Terminal A.
- Projects associated with the second-largest municipal bond program in the City's history, the 2007-2012 Bond Program, have been substantially completed. The City's Capital Improvements Management Services (CIMS) department has completed 87 percent of the bond projects in 2012, bringing the total number of projects completed to 131. Seventeen more projects are under construction. In all, more than 98 percent of the 2007-2012 Bond projects, or 148 out of 150, have been completed or are under construction.
- On May 12, 2012, San Antonio voters approved the City's largest bond program to date, the 2012-2017 Bond Program, and CIMS immediately got to work by initiating the important design process required prior to construction. The 2012-2017 Bond Program consists of a \$596 million program, divided into five propositions: 41 projects in streets, bridges and sidewalks; 17 projects in drainage and flood control; 68 projects in parks, recreation and open space; 11 projects in library, museum and cultural arts facilities; and three projects in public safety facilities. There are no property tax rate increases associated or recommended to fund the Bond program.
- A new strategy, the Center City Housing Incentive Policy, was approved by City Council in June 2012 and is being implemented by the Center City Development Office. The new policy fosters multi-family housing development in target areas by creating a predictable system of incentives. It incorporates the goals and objectives of the Implementation Plan and provides greater incentives to housing projects within the targeted growth areas. The new policy encourages historic rehabilitation, adaptive reuse, Brownfield's redevelopment and transit-oriented development. It also rewards urban design and encourages mixed use and mixed income redevelopment.
- The Office of the City Clerk has been recognized as cutting-edge in the world of digitization of Historical Records to include the Election Collection. The collection includes records from 1856 to the present. Other documents include Mayoral Documents, City Council Ordinances, Resolutions, Minutes, Maps and Plats. In June 2012, the City Clerk introduced a new Web-based application for citizens interested in applying for City of San Antonio Boards and Commissions. With the new application, an individual only has to enter their information once to apply for multiple boards. The City Clerk also made available to the public the City Council B Session digitally-recorded meetings. They are accessible via the Office of the City Clerk website.
- Improvements to the Henry B. Gonzalez Convention Center are being facilitated by the City's Convention Sports and Entertainment Facilities Department. The project includes restroom renovations, passenger elevator upgrades, a new lobby and patio furniture, a new freight elevator and the addition of a new outdoor event space called "Plaza Acequia." The department also facilitated the installation of a new acoustic shell at the Lila Cockrell Theatre, which vastly improves the overall sound quality of the theater and allows attendees to "feel" the music.
- The Downtown Operations Department (DTOPS) completed a \$1.7 million capital improvement project for City-owned parking facilities by installing upgraded equipment at St. Mary's Garage, Marina Garage, Houston Garage, Continental Lot, Market Square Lot, Central Library Garage, Dolorosa Lot and the Municipal Court Lot. The new equipment shows the number of available parking spaces at each facility and improves the payment process for customers.



Parks improvements



Downtown multi-family housing



Plaza Acequia

- DTOPS also completed \$3.6 million of capital improvements along the River Walk, marking the completion of Phase II of improvements for the River Walk Capital Improvements Master Plan. The work included aesthetic improvements and Americans with Disabilities Act compliance along the River Walk.
- A business unit of the City's Planning and Community Development Department, called the City South Management Authority, assisted developers and property owners with development processes for proposed projects including an RV park, a trade and conference center with a hotel, convenience store, residential development and a truck stop. In Neighborhood Planning and Urban Design, an Austin Highway/Harry Wurzbach Corridor Overlay District was adopted in an effort to create design standards for these two corridors, north of Fort Sam Houston, through a new zoning overlay district.
- Crews with the Department of Public Works completed numerous Infrastructure Management Program projects around the city. In fiscal year 2012, a total of 87 miles were rehabilitated through a structural application by in-house and contract personnel. In addition, the City's Pavement Preservation Program helped to minimize deterioration of 170 miles of pavement through the use of sealant applications. More than 62 miles of creekways and their tributaries were maintained throughout the city to assist with flood prevention and, as part of the Sidewalks Program, approximately 11 miles of sidewalks were completed throughout the city, helping make San Antonio more conducive to walking. Public Works also established a new Railroad Quiet Zone, bringing the total to seven citywide. Railroad Quiet Zones are a rail segment where train horns are not routinely sounded at crossings.
- In fiscal year 2012, Public Works completed 351 school crosswalks and approximately 30 centerline miles of bicycle facilities. Additionally, more than 230 traffic signals were timed in Phase V of the Traffic Signal System Modernization (TSSM) program. As part of the TSSM program, the top 50 priority traffic corridors were reevaluated to ensure that the most efficient traffic signal timing is in place to ensure minimal stops and delays. All 1,317 traffic signals located City-wide have been updated and retimed, and additional engineering staff is now in place as part of the reorganization of Public Works to continually monitor and improve traffic flow at all signalized intersections throughout the city.
- A cooperative effort between the Public Works and the Solid Waste Management Department (SWMD), the Alley Maintenance Program, resulted in the reconstruction of 20 alleys in fiscal year 2012.
- The Solid Waste Management Department (SWMD) opened the new Nelson Road Brush Recycling Center at the Nelson Garden Landfill.



Upgraded equipment at City parking garages



Nelson Road Brush Recycling Center

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San Antonio has a brilliant and talented pool of creative professionals that contribute to the City's effervescent arts and culture industry. The City offers a variety of events year-round that attract local residents and visitors alike, including art exhibits, athletic events, and conventions.



- The Department for Culture and Creative Development (DCCD) (formerly the Office of Cultural Affairs) was the local host for the Americans for the Arts 2012 Annual Convention and Public Art Pre-Conference. The convention is the largest gathering in the nation of arts leaders and their partners in creative business, education, and government, which took place June 7-10, 2012. It brought more than 800 arts advocates to the city to discuss current issues facing the industry while learning from San Antonio's own creative community. The DCCD showcased 31 local arts and cultural organizations, as well as numerous local creative professionals ranging in disciplines from dance to culinary arts.
- "Luminaria, Arts Night in San Antonio" was held on May 5, 2012 in San Antonio, marking the fifth annual one-night celebration of local artists and art organizations in downtown San Antonio's HemisFair Park. The DCCD helped facilitate Luminaria and it is estimated that 300,000 people attended the event and 87 artists/groups presented throughout the park.
- With the voters' approval of the 2012-2017 Bond Program, a full one percent of the budget for all capital projects will go towards public art that will be incorporated into various capital improvements by the DCCD. In addition, under Proposition 4, 11 library, museum, and cultural arts facilities improvements were approved. DCCD assembled the Capital Projects Artist Pool which is comprised of 92 professional artists eligible (30 percent of which are regional, 70 percent national) for consideration to lead 25 new public art projects over the next five years.
- University of Texas at San Antonio's (UTSA) College of Architecture, in partnership with the DCCD, was selected to receive a \$50,000 "Our Town" grant from the National Endowment for the Arts to lead a community engagement process focused on the design development of a public art transit stop near the Tobin Center for the Performing Arts. UTSA will partner with DCCD and VIA Metropolitan Transit to integrate public art, public transit and a public cultural arts facility. This collaborative project incorporates the goals of several SA2020 vision areas while enhancing downtown development. In addition, through the Bus Shelters Project, and currently in progress with local stakeholders on the Westside of San Antonio, public art will reach a new neighborhood that will stimulate long-term development of the area.
- In preparation for the Americans for the Arts Annual Convention, Public Art San Antonio worked with the DCCD and the Center City Development Office to create the interactive website "X Marks the Art" which provides a tool for citizens to learn more about the downtown public art projects and the artists who created them.
- The DCCD established a partnership with the SA2020 organization to work together to meet the goals established and develop an implementation plan. One of the first efforts was the Poet Laureate Initiative. In April, San Antonio became the first major city in Texas to appoint a poet laureate, garnering local, statewide, and national media attention. Nationally-renowned author Carmen Tafolla was selected as San Antonio's first Poet Laureate. The initiative falls in line with SA2020's Arts and Culture, as well as education vision areas. The poet laureate will serve a two-year term during which time she will promote literary arts and literacy within the community through a series of five poet laureate initiatives.
- Also in collaboration with SA2020 and UTSA, the DCCD developed an arts and culture survey that was available for the citizens of San Antonio to complete online. This survey helped clarify public opinion regarding the current state of local arts and culture, and identified ways to improve current artistic and cultural resources.
- This year's third annual San Antonio Neighborhood Film Project coordinated by the DCCD increased attention and support from the local film community. DCCD received a total of 68 film submissions representing six different categories, an increase in submissions of 70 percent from 2011. Each film relayed a unique story that highlighted San Antonio neighborhoods, parks, and culture. Twelve awards were given and the project helped increase DCCD's visibility and impact of the local film community through social media and other promotional efforts that helped to highlight San Antonio's local talent.
- In March 2012, City Council unanimously approved a \$25,000 Local Filmmakers Grant that the DCCD was awarded to support the production of a feature-length motion picture in San Antonio and ultimately stimulate the local film industry. The grant is in collaboration with the San Antonio Film Commission of the Convention and Visitors Bureau. A total of eight submittals were received and the grant was awarded to Executive Producer Jim Plant and writer Richard Dane Scott of the feature-length film, "Champion," in September.



*Americans for the Arts
2012 Annual Convention*



X Marks the Art website



*San Antonio Poet Laureate
Carmen Tafolla*

- The Library received national and international media attention in September 2012 when the Cantinflas Retro exhibit opened in the Central Library Gallery, part of the Library's observance of Hispanic Heritage Month. Through photos and movie posters, the exhibit explored the extraordinary life and career of Mario Moreno, also known as "Cantinflas," the world-famous iconic Mexican actor and comedian. Library locations around town also screened his films. "Cantinflas Retro" was made possible by partnerships with KLRN-TV and the San Antonio Public Library Foundation, and sponsored by the Mario Moreno Foundation, Texas A&M University - San Antonio, the DCCD, KWEX-TV, Silver Eagle Distributors, the Cortez Family, and the Alameda Theater.



*Comedian Mario Moreno
as Cantinflas*

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In fiscal year 2012, the City of San Antonio increased its ongoing efforts to enrich the overall health and well being of the community. From launching innovative programs to improving existing services to meet the needs of a growing and robust community, the City continued to make enhancing the quality of life in San Antonio a top priority.



- One of the strategic priorities of Animal Care Services (ACS) is to increase its Live Release rate. Live Release rates are calculated as the percentage of Adoptions + Rescues + Return-to-Owner out of the total number of animals released. During fiscal year 2012, the department was able to send 12,657 animals to rescue, which is an increase of 9,654 (76 percent) from fiscal year 2011, and was able to adopt out 6,101 animals, a 1,756 (29 percent) increase.
- During fiscal year 2012, through the joint efforts of the City and community partners, ACS saw its Live Release rate increase to a department record of 62 percent, and ended the fiscal year recording a 72 percent Live Release rate.
- Another strategic priority of ACS is to improve the control of the stray animal population. Through continued efforts, such as increased spay/neuter surgeries and improved licensing, the community is expected to see a reduction in roaming animals and a lower animal intake. In fiscal year 2012, ACS completed 11,086 in-house surgeries, an increase of 2,291 (21 percent) from fiscal year 2011. ACS partners added to that number by performing 8,856 additional surgeries funded by the department.
- Animal Care Services was awarded \$100,000 in the 2012 American Society for the Prevention of Cruelty to Animals (ASPCA) Rachael Ray \$100,000 Challenge. The national competition featured the top shelters in the country with each committed to saving as many lives as possible over the three-month contest period. As first-time participants, the City of San Antonio's animal shelter bested 49 other shelters from across the nation by finding homes for more than 4,000 pets during the contest.
- In October 2011, ACS implemented the Comprehensive Neighborhood Sweeps Initiative (CNSI) to educate the public on responsible pet ownership and to reduce the number of stray and roaming animals in areas with high volumes of service request calls placed through the City's customer service telephone number, 3-1-1. The department also conducted neighborhood block walks and enforcement sweeps, and offered low-cost spay/neuter clinics and vaccination events. In fiscal year 2012, CNSI covered 10 target areas and visited 25,350 homes.
- The Center City Development Office and the Planning and Community Development Department engaged Project for Public Spaces to work with the City and the community to develop recommendations for Alamo Plaza in order to maximize its potential as a great destination for residents and visitors, alike. In August 2012, the City held a Better Block demonstration project on Alamo Plaza with approximately 10,000 people attending the two-day event. The multi-department, agency and volunteer effort to build a Better Block demonstration at Jones Avenue and Broadway in conjunction with Sclóvia demonstrated Complete Streets elements and garnered a positive response leading to two additional projects that were led by the City's Center City Development Office.
- In fiscal year 2012, the Office of the City Clerk processed 7,505 passport applications, an increase of 2,096 from the previous year. In fiscal year 2010, the Office of the City Clerk became a designated passport acceptance facility and now offers two convenient locations for residents applying for passports.
- The Department of Communications and Public Affairs successfully led the efforts with the Information Technology Services Department on the redesign of the City's www.sanantonio.gov website. In addition to redesigning and creating a new home page and new landing pages for visitors, residents, business and government, the department also redesigned Web pages for Open Government, TVSA (government access channel), Public Access TV, and created a media center Web page.
- The Alamodome, a venue of the City's Convention, Sports and Entertainment Facilities Department (CSEF), hosted the Arena Football League's (AFL) San Antonio Talons inaugural season in San Antonio. The team played nine regular season games and one playoff contest, winning the AFL Central Division title.

*Animal Care Services facility**Alamo Plaza Better Block**Complete Streets rendering*

- More than 48,347 visitors attended 349 events held at the Carver Community Cultural Center, another venue of CSEF, including 75 community education events.
- More than 1.1 million calls were received by the Office of Customer Service/311 call center in fiscal year 2012. The department also achieved an 85 percent answer rate and a 96 percent customer satisfaction rating.
- The Development Services Department, which protects the health, safety and quality of life of San Antonio residents through the regulation of land and building development and the enforcement of property maintenance and quality-of-life related codes, had several successes. The department updated property maintenance codes, implemented the new Building Standards Board and, through its Code Enforcement Division, abated more than four million square feet of graffiti.
- Downtown Tuesday, a program launched by the Downtown Operations Department (DTOPS), features free parking every Tuesday evening after 5 p.m. at downtown City-operated parking garages, lots and meters. In addition to offering free parking, the City partnered with more than 70 businesses to offer special discounts and promotions on Tuesday evenings to encourage visitors and residents, alike, to enjoy the city's downtown area.
- Another new program, the Downtown Mobile Food Truck Vending program, was also launched by DTOPS during fiscal year 2012. The program features 10 food trucks that offer a variety of culinary options, including Cajun, Moroccan, Korean, Italian and Mexican foods, American barbecue and classic burgers, plus gourmet cupcakes and more.
- DTOPS assisted with the coordination of the 4th Annual San Antonio Rock 'n' Roll Marathon and Half Marathon and the implementation of a new route to highlight the downtown area. The 2011 event, held in November, had 6,483 registered runners for the full marathon, 21,942 registered runners for the half marathon, 898 registered runners for the relay run, and 1,010 registered runners for the bike tour.



Redesigned City website

- The Health Department is leading more than a dozen agencies and organizations in an initiative to reduce childhood obesity through policy and environmental changes. With funding through Healthy Kids, Healthy Communities, the groups worked in schools and neighborhoods as well as restaurants. The Health Department launched the ¡Tiendita Por Vida! Healthy Convenience Store Program in November 2011 at two pilot stores that are now providing both fresh and frozen produce to customers. The program was implemented in four additional stores by September 2012. To help maximize produce sales, the Health Department coordinated the development of more than 10 recipes that were distributed to participating stores and made available to customers.



- As another part of the Healthy Kids, Healthy Communities initiative, the Health Department coordinated the development of the Complete Streets Initiative that was adopted by the City of San Antonio and took effect in October 2011. Through the Complete Streets Initiative, roadways that take into account all users including people who drive cars, use transit, ride bikes, walk, or use wheelchairs, will be created throughout the San Antonio metropolitan area. The department also collaborated with the City's Planning and Community Development Department on the subsequent training and interdepartmental implementation of complete streets design principles into the City's 2012-2017 Bond Program. The Health Department led an interdepartmental working group of planning and engineering professionals on the creation of complete streets recommendations within the Collins Garden Healthy Hub Neighborhood.



Downtown mobile food trucks

- As part of the Health Department's nutrition education efforts, the ¡Por Vida! program added several partners this year, including the University of Texas at San Antonio's (UTSA) Roadrunner Café, Fruit Fusionz, University Health System cafeteria, Trinity University cafeteria, and dining facilities at US Global Investors. The ¡Por Vida! program is a restaurant recognition program that helps adults and children make healthier food choices by identifying those menu items that meet certain, designated nutritional guidelines. UTSA also added ¡Por Vida! to the "Grab n' Go" items around campus.

- Also as part of the department's nutrition education efforts, the Health Department and the Health Collaborative formed a coalition to establish healthy vending guidelines for the City of San Antonio and worksite wellness programs community-wide. These healthy vending guidelines provide healthier options in vending machines and include a wide variety of products.

- The Healthy Restaurants Coalition – a partnership between the Health Department, the San Antonio Restaurant Association and the San Antonio Dietetic Association – had several accomplishments including: a published article in the Bexar County Medical Society newsletter on the ¡Por Vida! Program; a city-wide campaign contract with Clear Channel Communications to produce billboards promoting the ¡Por Vida! program throughout the city; the design and development of menu brochures; and the creation of a ¡Por Vida! employee training video.



- As a means to assist worksites in the city with implementing a fruit and vegetable direct access program for employees, the Health Department facilitated the implementation of the Farm to Work program at the downtown CPS Energy (CPSE) location (available to all CPSE employees) and the Children's Shelter.

- The Health Department sponsored two Siciovia events, in which a large downtown street was opened to pedestrian and bike traffic to encourage healthy activity. YMCA of Greater San Antonio sponsored the most recent event and will sustain future Siciovias.

- Another Health Department program, San Antonio Healthy Start, which offers the nation's most vulnerable women and families high quality services and resources for healthy pregnancies and healthy births, created the "Healthy Families Network of Greater San Antonio and Bexar County" with a mission to reduce infant mortality and improve birth outcomes. The Network has more than 40 community agencies represented and more than 100 members. The Network is driven by an analysis of vital statistics to examine the causes and risk factors contributing to infant mortality rates and health disparities in Bexar County. The collaborative process has resulted in current and future data-driven targeted provider education and prevention initiatives. Healthy Start was also awarded a \$200,000 grant from the State to enhance the coalition and provide evidence-based case management services to women who deliver prematurely or experience other poor birth outcomes with a goal of reducing the risk of subsequent poor birth outcomes.

- The Health Department's community-based oral health programs provided direct access to preventive dental care to more than 15,000 children living in poverty in Bexar County by offering services in non-traditional settings such as Head Start Centers and local elementary schools. The value of services provided through these programs exceeded \$1,800,000 during fiscal year 2012.

- The Department of Human Services processed 34,274 tax returns through the Volunteer Income Tax Assistance Program. The program's 450 IRS-certified volunteers helped return \$63.6 million in tax refunds to San Antonio residents and saved taxpayers an estimated \$8.56 million in tax preparation fees.

- Dr. Manuel P. Berriozábal cafécollege, the City's college access and education resource center for all ages overseen by the Department of Human Services, continued to grow by serving 26,278 students and families seeking higher education access and advisory services.
- With a grant from the Kronkosky Charitable Foundation, the Library created special book collections at five senior assisted living centers throughout San Antonio, allowing access to books for seniors who might not be able to visit a library. The collections are rotated monthly to provide a variety of reading experiences, with 375 items per center delivered each month.
- Fitness centers were premiered at the Parman, Tobin and Memorial Branch Libraries. These centers provide the community a convenient place to work out and improve general well-being. This project is funded by the Communities Putting Prevention to Work grant obtained by the Health Department.
- Through a Texas Parks and Wildlife Department Outdoor Recreation Grant, the Parks and Recreation Department installed new playgrounds at Walker Ranch Historic Landmark Park, San Juan Brady Park and Southside Lions Park.
- In a continuing effort to promote health and wellness amenities in local parks, the Parks and Recreation Department installed new fitness equipment at Apache Creek, Comanche, Conner, Garcia, Gateway, Harlandale, Ingram Hills, Kelly, Kennedy, Levi Strauss, Madison, Olmos, Palm Heights, Pickwell, Slick, Stablewood, Stone Oak, West End, and Woodlawn parks.
- New playgrounds were installed by the Parks and Recreation Department at Cuellar, Garcia, Harlandale, Mendoza, Ojeda, Roosevelt, Slick, Sunset, Walker Ranch, Westwood, and Woodlawn parks.
- The Parks and Recreation Department's natural areas environmental educational programs reached 10,768 participants with approximately 70 percent youth participation and 30 percent adult participation. The scope of educational program opportunities continued to grow with five new programs made available. Program audience targets range from pre-school to seniors and individuals with special needs.
- Numerous stewardship events throughout fiscal year 2012 were hosted by the Parks and Recreation Department's Volunteer Services including: park amenity/renovation projects; tree plantings and mulching; litter cleanups; Graffiti Wipeout events to help abate graffiti; and others. More than 1,600 individuals and groups are currently on the volunteer list and readily respond to volunteer opportunities.
- More than 6,586 youth participated in the Parks and Recreation Department's Youth Athletics Program, an increase of 15 percent from the previous year. Sports leagues included volleyball, basketball, soccer, flag football, dodge ball, baseball, t-ball, and kickball. The program also included youth athletic events and special events including the "NFL Punt, Pass, & Kick," the "Aquafina Pitch, Hit, & Run," and the "Hershey Track & Field Meet."
- In the spring of 2012, the Parks and Recreation Department began operating the Fitness in the Park program, a Mayor's Fitness Council initiative. Since then, nearly 400 free fitness classes have been offered in more than 25 parks across the city throughout the spring and summer. Approximately 3,000 participants enjoyed activities such as Zumba, boot camp fitness, cross training, and lap swimming.
- The Parks and Recreation Department also continued its health and fitness focus at local adult and senior centers. Popular health-related activities included the annual health fairs, a recently added Senior Wellness Support Group, daily exercise classes, Arthritis Foundation exercise classes, and Easy Movement exercise classes, yoga, hula and Zumba.
- During the 49 days of operation, the Parks and Recreation Department's Summer Food Service Program offered 153,996 lunches and 142,933 snacks for children to enjoy at 112 sites across the community. The menu of healthy hot lunches and snacks once again received the ¡Por Vida! designation.
- In summer 2012, the Parks and Recreation Department's Summer Youth Program was offered at 63 locations and had more than 6,400 participants enrolled. A variety of structured, supervised programs were offered including art, science, and wellness enrichment activities. Additional activities included talent shows, Police Athletic League baseball, and a trip to a San Antonio Silver Stars WNBA game.
- A \$10,000 grant from the National Recreation and Park Association (NRPA) was awarded to the Parks and Recreation Department to implement the Take the Plunge for Better Health Program. Department staff worked with medical professionals from across the city to have them issue prescriptions for swimming lessons as part of this initiative. Participants with prescriptions had the opportunity to participate in swimming lessons and programs free of charge in order to encourage them to incorporate swimming as part of a more physically active lifestyle.
- As part of its Air Quality and Transportation efforts, the Office of Sustainability (formerly the Office of Environmental Policy), provided more than 5,000 bike light sets and 900 bike helmets to area citizens at community events and through partners at the San Antonio Police Department and the San Antonio-Bexar County Metropolitan Planning Organization.



Fitness Center at Parman Library



New playground



Summer Youth Program

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San Antonio continues to lead the way with sustainability efforts that promote a greener city. New programs and initiatives have been implemented to secure short- and long-term results that will contribute to the preservation and protection of our environment.



- In its continued commitment to reduce our city's carbon footprint, the Building and Equipment Services Department (BESD) acquired 117 alternative fueled vehicles and equipment to include propane, hybrid gasoline-electric, and all-electric-powered units. In addition, the BESD and the Office of Sustainability (OS) partnered with Boulder Electric Vehicle, Inc. to operate three all-electric trucks for a one-year test period. The purpose of this initiative, funded by the Texas Commission on Environmental Quality through the New Technology Research and Development Grant, is to improve the quality of air through the potential utilization of all-electric medium duty trucks in Texas in order to meet standards established under the federal Clean Air Act.
- A downtown-wide recycling program for the River Walk and street level was implemented by the Downtown Operations Department. There were 94 receptacles installed on the River Walk and 275 receptacles on the street level. Through this program, the City collected 36,085 tons of recycling in the downtown area.
- The Honorable Gregory Barker, United Kingdom Minister of State for Energy and Climate Change, and a special trade delegation of clean energy-related British companies, were hosted by the Economic Development Department (EDD) and International Relations Office. They exchanged best practices and toured CPS Energy's Blue Wing Solar Farm, San Antonio's first solar farm and the largest in Texas.
- A solar power array installed by the Human Services Department at the West End Park Senior Center is capable of generating 50 kWh.
- Phil Hardberger Park's Salado Creek classroom building on the eastern portion was completed by the Parks and Recreation Department during fiscal year 2012. This building includes a covered outdoor classroom space available for administrative offices, and restroom facilities. The building also includes WiFi, a filtered water dispenser for refilling water bottles, solar panels, rainwater harvesting, and an electric vehicle recharging station.
- The Solid Waste Management Department (SWMD) successfully implemented several recycling programs, including the multi-family recycling ordinance which provided recycling opportunities to more than 150,000 units; and the Change is in the Bag plastic bag recycling program with five local retailers.
- A second curbside bulky item collection was implemented city-wide by the SWMD and it increased brush grinding capacity and recycled brush tonnage by 10 percent over last year.
- A \$324,000 Paul S. Sarbanes Transit in Parks Grant was awarded to the Office of Sustainability (OS) to provide alternative transportation through bikesharing in the San Antonio Missions National Historical Park.
- There were 2,246 residents who enrolled since June 2011 and 49 commercial entities that enrolled since April 2011 in the OS Better Buildings Program in partnership with CPS Energy. In addition, 13.5 million square feet of commercial buildings were audited for energy efficiency upgrades and 2.3 million square feet of commercial buildings were retrofitted.
- Because of the OS Weatherization Assistance Program (Casa Verde SA), 674 homes were weatherized in fiscal year 2012, bringing the overall total of households weatherized under the program to 3,320.
- As part of the OS Energy Efficiency Conservation Block Grant Program, the Green Shade Tree Rebate Program resulted in 2,297 trees planted in 2012. Once mature, these trees are estimated to annually save the community more than \$170,000 in utility costs, reduce more than 1.75 million kWh, and prevent more than 1,300 tons of the carbon dioxide equivalent of greenhouse gas emissions.
- The Energy Efficiency Conservation Block Grant Program received by OS included SA "Plug-In Ready," which was designed to accelerate the ownership and use of electric vehicles in San Antonio. There were \$32,000 in American Recovery and Reinvestment Act (ARRA) funds used to provide incentives for homeowners to install electric vehicle charging equipment. The rebate was for 50 percent of the cost of the unit and its installation up to a maximum of \$1,000. Working with CPS Energy as the administrator of the program, 38 units were installed during the course of the program.



Boulder Electric Vehicle



River Walk Recycling Program



Electric vehicle charging equipment

- B-Cycle Bike Share Program partnered with OS to expand bike rental stations in San Antonio from 14 to 30, resulting in improved air quality.
- Since October 2011, the San Antonio International Airport Solar Array system implemented by the OS has produced approximately 523 megawatt hours of energy, equivalent to the annual energy consumption of 37 households.
- Through the OS Municipal Facility Retrofit Program, the City's carbon footprint was reduced through the completion of lighting retrofits; heating, ventilation, and air conditioning retrofits; and solar window film installation. Lighting retrofits completed at 94 City facilities are expected to save 4,020,000 kWh and \$317,000 per year with 15,709 fixtures completed. HVAC retrofits completed at 32 City facilities are expected to save 730,000 kWh and \$60,600 per year with 639 tons of HVAC equipment replaced. Lastly, solar window film installed at 36 City facilities is expected to save 800,000 kWh and \$90,000 per year.
- The Hertz On Demand downtown carshare program in partnership with OS began in March 2012 and has grown to more than 1,400 members, 21 vehicles, and 12 locations, as of November 2012. San Antonio is the second city in Texas to have an electric vehicle as part of its carshare program.



B-Cycle station

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Safeguarding its residents by investing in initiatives that help ensure the safety of the community is a priority of the City of San Antonio. Prevention, preparedness, response, education and enforcement are pinnacles of the City's effective approach to protecting the community.



- The City officially opened the new Public Safety Headquarters, which houses the San Antonio Fire and Police Departments in a single state-of-the-art Leadership in Energy and Environmental Design (LEED) Silver facility. The new Public Safety Headquarters, located at 315 South Santa Rosa St., includes a six-story, 243,000 square-foot administration building; nine-level, 657-space controlled-access parking garage and a surface parking lot at Santa Rosa Street; and an ancillary fueling station/vehicle wash facility.
- In January 2012, the City opened the new Emergency Dispatch Center, which provides state-of-the-art emergency call-taking and dispatch services. The Emergency Dispatch Center houses the most sophisticated technology available increasing the efficiency of San Antonio's Fire and Police Emergency Services. The facility possesses a high degree of survivability, redundant systems and protected communications linkages ensuring its continued operation during power outages, catastrophic storm events and other operational scenarios.
- Construction has been completed on Fire Stations 23, 27, 50 and 51 by the City's Capital Improvements Management Services Department. The projects ranged in scope from additions at Station 23 to new construction from the ground up for Stations 27, 50 and 51. The projects totaled more than \$10.4 million with a combined area of more than 41,000 square feet.
- The San Antonio Fire Department added one new medic unit at Fire Station 1, created the Planning Division within the department, and implemented the new 2012 International Fire Code.
- Decreasing wrong-way driving accidents on the U.S. 281 corridor was a focal point for the San Antonio Police Department. LED "wrong way" signs have been installed at 27 exit ramps on northbound U.S. 281. Wrong-way driving radars have also been installed at 14 exit ramps on northbound U.S. 281. The initiative has resulted in an 85 percent decrease in wrong-way driving reports on U.S. 281.
- Numerous infrastructure changes around the city were instituted by the City's Department of Public Works to increase safety. The projects include several pedestrian signal improvements, crosswalk improvements, installing flashing beacons and providing ramp improvements to meet specifications with the Americans with Disabilities Act.



Public Safety Headquarters atrium



Emergency Dispatch Center operator

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The City of San Antonio has a large network of people and organizations working together to enhance the community's overall health and well-being. The City worked to spearhead new initiatives and sharpen existing programs to better serve residents and ensure the public health of the community continues to improve.



- Immunization clinics administered by the Health Department immunized more than 17,000 clients who received more than 35,000 doses of vaccines. The Immunization Program also received a grant from the Centers for Disease Control and Prevention that provides more than 10,000 doses of Hepatitis B vaccine to adults that are at an increased risk for contracting the virus. The grant is a pilot project that will last for two years and is implemented through a partnership with the Centers for Health Care Services.
- Twelve new providers joined the Health Department's Vaccine for Children Program. The program conducted 215 immunization education sessions with providers giving immunization education to 777 healthcare professionals. It also shipped nearly 300,000 doses of vaccine to 218 health care providers serving the immunization needs of eligible children from birth to 18 years of age.
- Staff with the Health Department's Immunization Outreach and Education Program participated in 109 health fairs where 31,194 pieces of educational literature and promotional items were distributed. More than 3,700 seasonal influenza doses were administered through existing Health Department clinics for the 2011-2012 influenza season.
- A partnership between the Health Department and Dr. Manuel P. Berriozábal cafécollege provided 630 required Meningococcal immunizations for students less than 30 years old who are college-bound. The average cost of this vaccine is more than \$130 and it has been a barrier to college entry for many prospective students.



City of San Antonio
Metropolitan Health District

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The City of San Antonio's commitment to developing a financial blueprint for delivering high quality services to residents continued in 2012. The City maintained a 'AAA' Bond Rating from all three major rating agencies and the passing of the fiscal year 2013 budget continues the City's commitment to streets, public safety and neighborhoods.



City's 'AAA' General Obligation Bond Rating and Financial Reserves

In 2012, the City of San Antonio continues to maintain a general obligation bond rating of "AAA" from all three major rating agencies.

The City of San Antonio's 'AAA' general obligation bond rating has been affirmed again by the three major bond rating agencies, Standard & Poor's, Fitch, and Moody's. Rating services provide these evaluations of a bond issuer's financial strength, or its ability to pay a bond's principal and interest in a timely manner and the 'AAA' bond rating is the highest credit rating that an entity can receive. San Antonio is the only city with a population of more than 1 million to receive a 'AAA' general obligation rating from all three major rating agencies.

This bond rating means a low cost of borrowing on the City's property tax supported debt which allows us to maximize the amount of bond capacity for many of the City's capital projects. For the community, it also means that there is continued strong financial management including long-range capital planning – we are planning for San Antonio's future.

Some of the rationale for the City's 'AAA' bond rating cited in the bond rating reports included a diverse regional economy; strong financial management policies and practices; solid financial reserves; and comprehensive long-range financial planning.

City of San Antonio Budget Overview

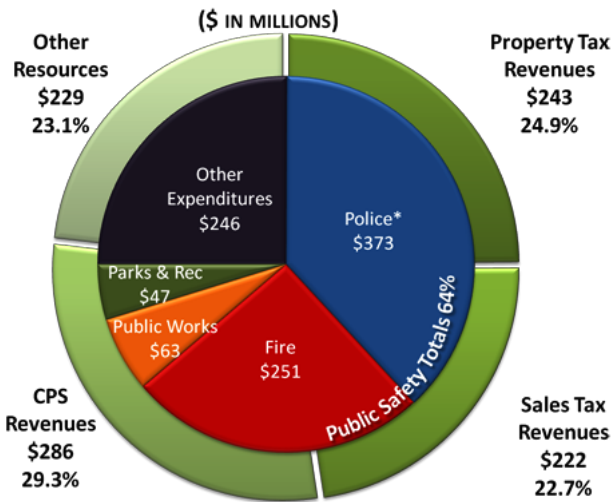
The City passed an operating and capital budget of \$2.2 billion in fiscal year 2012 that continued the City's commitment to address our community's priorities including Police protection, Fire and EMS services, streets and sidewalks, Libraries, Animal Care Services, and Economic Development.

The FY 2012 Budget demonstrates how smarter, more efficient government can provide additional investment in key City services. The Budget included nearly \$24 million in savings as a result of key structural and organization changes as well as investments in technology. The identified savings and efficiencies allow the City to invest in City services and meet the challenges presented by current economic conditions.

Efficiencies realized in the FY 2012 Budget allow for additional investments in a variety of services designed to meet the challenges of our growing City. The Budget invests \$18.5 million in General Fund improvements focused on service priorities critical to the community such as Police, Fire, Streets and Sidewalks, Libraries, Animal Care and Economic Development. The City's property tax rate of 56.569 cents per \$100 of valuation was not increased.

The City maintained its financial reserves of nine percent of General Fund expenditures to be utilized to meet unforeseen operations or capital needs and to assist the City in managing fluctuations in available General Fund resources from year to year.

GENERAL FUND AVAILABLE RESOURCES DISTRIBUTED OVER MAJOR SPENDING AREAS



* Police Budget includes Parks Police

FY 2013 ADOPTED BUDGET: \$979,616,804

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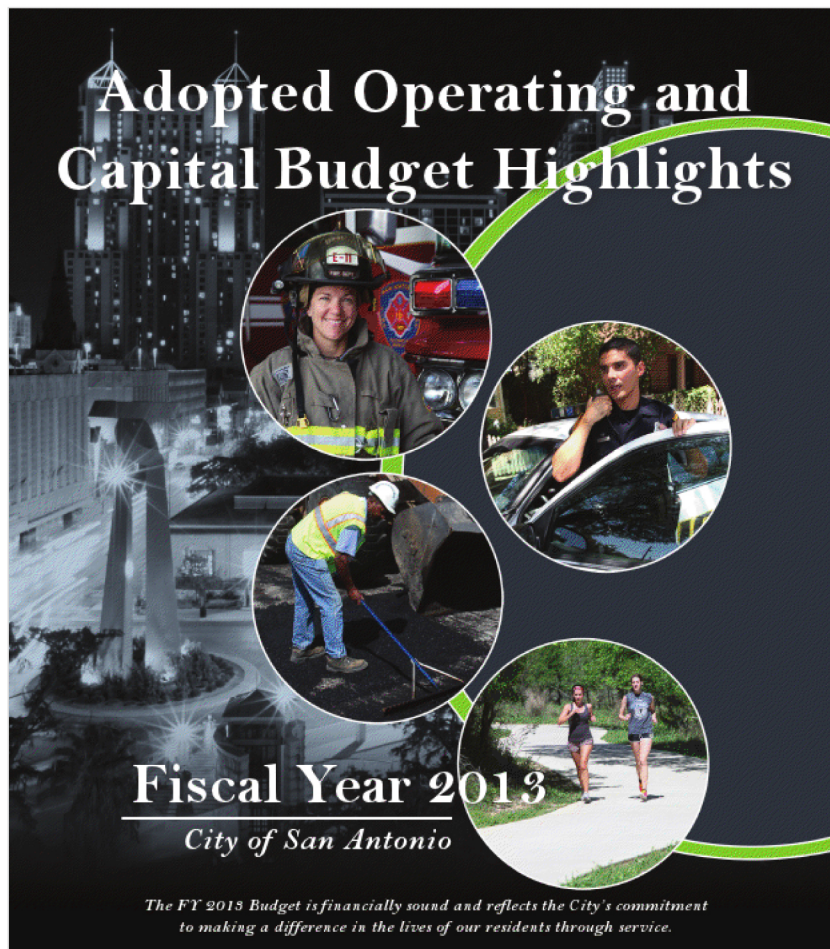
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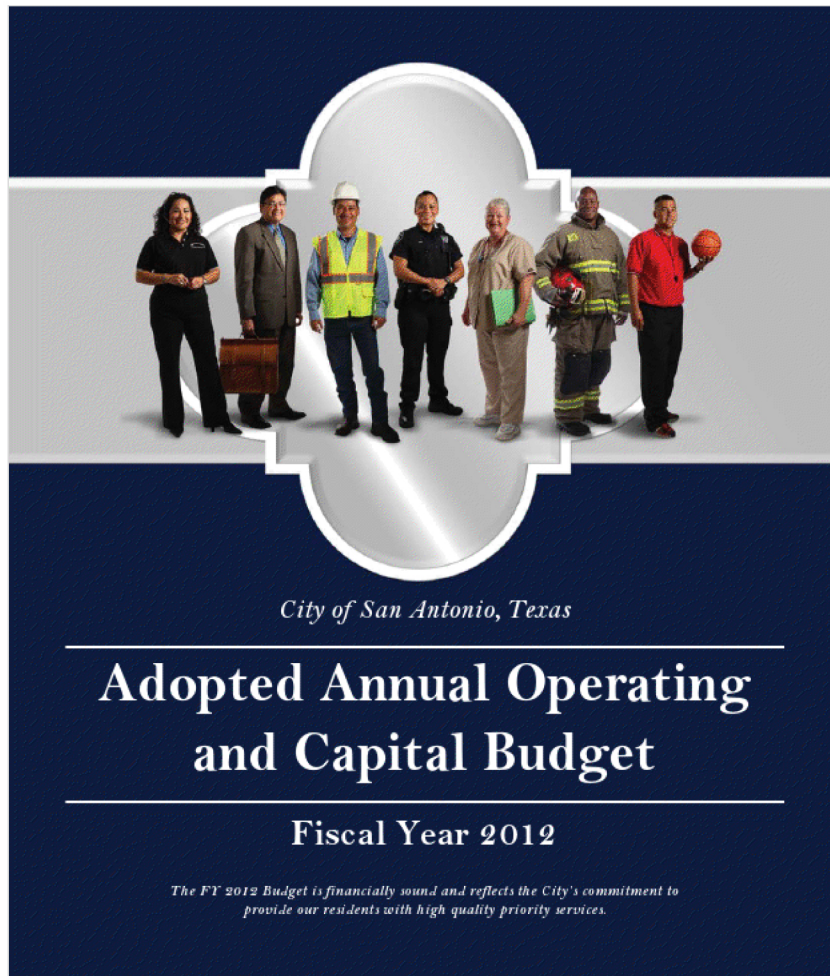
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The City has garnered numerous local, national, international accolades for its programs, initiatives, campaigns, and events. The recognition is a testament to the diligence of the City's employees and their efforts to fulfill the City's mission, and surpass the City's goals.



Department of Communications and Public Affairs

Hundreds of positive stories out of San Antonio made national news thanks to the proactive outreach efforts of the Department of Communications and Public Affairs, including "San Antonio Airport celebrates 70 years of aviation" in *USA Today*; "Revitalizing the Alamo, but with street vendors?" and "Funny man: Cantinflas retro in San Antonio" both in the *New York Times*; and "Portland puts new twist on trash and recycle pickup" (compares program to San Antonio's system) in the *Wall Street Journal*.

Office of Customer Service/311 call center

The City of San Antonio 2012 Community Survey findings by the Office of Customer Service/311 call center, ranked the 311 call center as number one in customer satisfaction in comparison to cities of comparable size.

Downtown Operations Department

Because of the Downtown Operations Department's (DTOPS) efforts, the River Walk Capital Improvement Project received the Accessibility Professionals Association/Governor's Committee on People with Disabilities Accessibility Award.

In addition, DTOPS once again received recognition for the popular Historic Hugman River Walk Tour. It received a 2012 Downtown

Best Award for "Best Way to Get Lost in San Antonio's History." The Historic Hugman River Walk Tour was created in 2011 and is marked by 30 large bronze plaques and Quick Response codes on interpretative panels throughout the River Walk. The project was part of the River Walk Capital Improvement Project and has won other awards, including the International Downtown Association Merit Award for Marketing and Communication (2011).

Finance Department

A second "Gold" Circle Award from the Comptroller of Public Accounts for the City's transparency efforts in the Texas Comptroller Leadership Circle Program was received by the Finance Department.

A 36th consecutive Certificate of Achievement for Excellence in Finance Reporting was bestowed upon the Finance Department for its fiscal year 2011 Comprehensive Annual Financial Report CAFR from the Government Finance Officers Association (GFOA).

The City's General Obligation bond ratings of "AAA" were affirmed in fiscal year 2012 by all three major rating agencies. These bond ratings mean a low cost of borrowing on the City's property tax supported debt which allows for potentially more funding for many of the City's capital projects. This is the third year in a row that the City earns this distinction.

An Achievement of Excellence in Procurement (AEP) award was given to the Purchasing Division for the 15th consecutive year in recognition of organizational excellence in public procurement.

Office of Historic Preservation

The National Alliance of Preservation Commissions awarded the Office of Historic Preservation an award for Outreach and Educational programs.



*Sister Cities International
Annual Conference*



*Leadership in Energy and
Environmental Design*

Human Resources Department

Employee Wellness Program continues to evolve and reach new levels of success. In 2012, the City's program administered by the Human Resources Department was awarded the Silver Level in the Healthy Workplace Recognition Program by the San Antonio Business Group on Health for outstanding contributions to Employee Wellness, and was also designated a Mother-Friendly Workplace by the Texas Department of State Health Services for the Worksite Lactation Program established for employees who are mothers nursing their babies.

Office of International Relations

In July 2012, at the Sister Cities International Annual Conference, San Antonio was recognized for innovation in the areas of arts and culture (category: city with more than 500,001 population) for the annual Diwali Festival of Lights held for the fourth consecutive year on Nov. 3, 2012 in HemisFair Park with an attendance of more than 15,000 people.

Library

Leadership in Energy and Environmental Design (LEED) Gold status was awarded to the Parman Branch Library, confirming it as a "green" facility.

Library Board Trustee Loyce Ince and Library advocate and donor Dan Parman received the Texas Library Association Benefactor Award.

The prestigious Urban Libraries Council Innovation Award for health and wellness programming was presented to the San Antonio Public Library - Teen Services Department for its partnership with the San Antonio Food Bank.

Office of Management and Budget

For the 29th year in a row, the Office of Management and Budget (OMB) has been honored with the Distinguished Budget Award from Government Finance Officers Association for the fiscal year 2012 budget.

In addition, the OMB received a Performance Measurement Certificate of Excellence Award and was recognized for superior performance management efforts with a Certificate of Excellence from the International City/County Management Association (ICMA). San Antonio is one of 26 jurisdictions receiving this highest level of recognition this year. According to the ICMA, "Jurisdictions meeting the qualifications have demonstrated leadership in continuous improvement and community engagement, and they serve as examples for other governments to follow."

Parks and Recreation Department

Leon Creek Greenway and Medina River Greenway were both designated as National Recreation Trails by the U.S. Department of the Interior under a program administered by the National Parks Service. San Antonio's greenway trails received a certificate of designation, a letter of congratulations from U.S. Secretary of the Interior Ken Salazar, and a set of trail markers. National recreation trail designation recognizes existing trails and trail systems that link communities to recreational opportunities on public lands and in local parks. These two greenways join a network of more than 1,150 previously designated trails that span more than 13,650 miles through 23 states.

Texas Trails Network awarded the Great Texas Trail Head Planning/Design Award to the Parks and Recreation Department and VIA Metropolitan Transit for the partnership on developing the Ingram Transit Center Trailhead on Leon Creek Greenway. This partnership showed solid support of both agencies' commitment to promote multi-modal transportation to the citizens of San Antonio while complementing citywide alternative transportation, sustainability, health and wellness and air quality efforts.

The Texas Recreation and Park Society named San Pedro Springs Park a Lone Star Legacy Park, joining eight other Texas parks in the inaugural award, which honors parks for their historical, cultural and community significance. To be eligible for this recognition, parks must be at least 50 years old. San Pedro Springs became a public park by royal decree in 1729.

Two 2012 Historic Preservation Awards were awarded to the Parks and Recreation Department by the San Antonio Conservation Society in March for the restoration of the Japanese Tea Garden and the Jingu House. The department partnered with the San Antonio Parks Foundation on both projects.

The Parks and Recreation Department shared with the Office of Sustainability and CPS Energy in the 2012 Texas Community Forestry Award for 2012 Arboricultural Project of the Year for the Green Shade Tree Rebate Program. The program offers CPS Energy customers a \$50 rebate per tree for up to five trees per property.

Office of Sustainability

San Antonio was named a "Top 50 city for cyclists" by *Bicycling Magazine*, thanks to the efforts by the Office of Sustainability (OS) which strives to improve air quality.

The City was also awarded the Downtown Alliance "Best Public-Private Partnership" in partnership with San Antonio Bike Share.

The OS received two San Antonio Bike Master Plan Awards: the American Planning Association Texas Chapter Project Planning Award and the American Society of Landscape Architects Texas Chapter Merit Award.



Urban Libraries Council
Innovation Award



Ingram Transit Center Trailhead



San Pedro Springs Park



Jingu House

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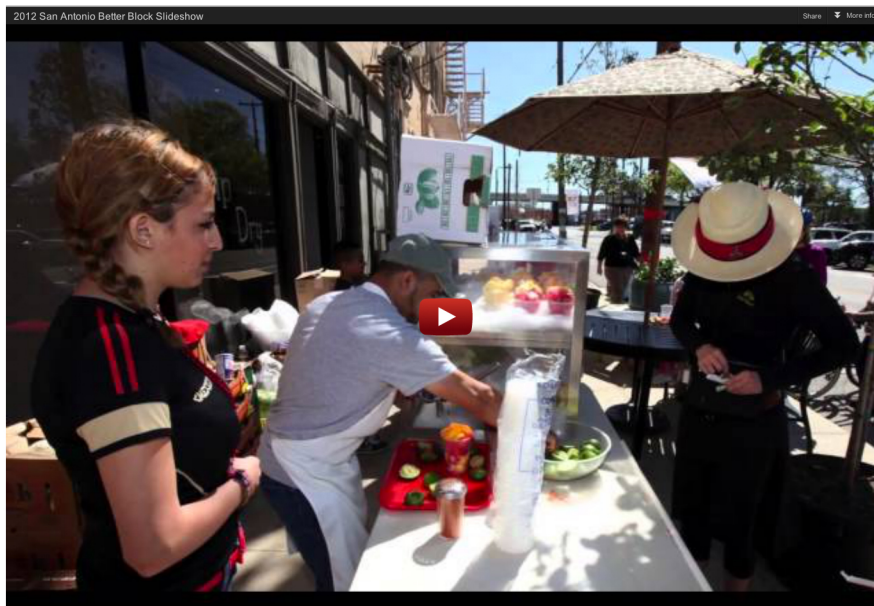


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Better Block

As part of the City of San Antonio's Center City Development Office's place-making initiative, the community was invited to help build a "Better Block" at specific locations in the city. The Better Block project is a community revitalization effort that temporarily demonstrates how to revision an area with bicycle, pedestrian and transit infrastructure mixed with art, culture, and street life. The City held two Better Block projects in fiscal year 2012. The first one was at Jones Avenue and Broadway in conjunction with Siclovía, and the second was at Alamo Plaza between East Houston and East Crockett Streets. More than 10,000 people attended each event.



BRAVO

Capturing the flavor and passion of Old San Antonio and its cultural roots in Mexico and Spain, this year's ¡BRAVO! An Evening of Song and Dance featured the Parks and Recreation Department's Fandango and Alamotion Dance Troupes performing Mexican Folkloric, tap, jazz, hip hop and lyrical dance. It also featured the City's youth band, TAKE NOTE, as they accompanied the contemporary dance performances and showcased their lead singers.



Carver Summer Camp

The Carver Community Cultural Center held two summer camps in fiscal year 2012. In the Carver Theatre Summer Camp, aspiring teenaged actors and stagehands spent three weeks learning and strengthening skills in acting, choreographing, vocals and technical theatre. In the Summer Dance Intensive Camp, the Carver teamed with the Dallas Black Dance Theatre to teach participants the right moves to dance.



Diwali

Co-hosted by the City of San Antonio and Anuja SA, the Chennai Sister City local nonprofit organization, the annual Diwali San Antonio Festival of Lights has grown, since its inception in 2009, to become the largest celebration of Indian culture in Texas and is the largest City-sanctioned Diwali celebration in the United States. Celebrated in India as the triumph of good over evil, the local Diwali festival features traditional Indian dance, entertainment, food and crafts, and in 2012 attracted approximately 15,000 attendees.



Martin Luther King, Jr. March

Since the first City-sponsored march in 1987, the annual City of San Antonio Martin Luther King, Jr. March and Commemorative Program honors the life and legacy of Dr. Martin Luther King, Jr. With an annual attendance of more than 100,000 participants, San Antonio's commemoration of Dr. King is one of the largest of its kind in the United States. In 2012, Martin Luther King, III, and Ilyasah Shabazz, daughter of Malcolm X, participated in the City's commemoration.



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